



1 kW Industrial Battery Charger

QuiQ Charger - E-Z-GO Product Manual

This manual contains important safety and operating instructions for versions of the Delta-Q QuiQ (Model nos. 913-4830-E3/-E3B/-E5 /-E5B) installed on E-Z-GO brand vehicles. Please read this information before using your QuiQ Charger. For manufacturer contact information and technical support resources, please visit delta-q.com/support



SAVE THESE IMPORTANT SAFETY INSTRUCTIONS - This manual contains important safety and operating instructions – read before using charger.

INFORMATIONS IMPORTANTES DE SÉCURITÉ Ce manuel contient des instructions importantes concernant la sécurité et le fonctionnement.



Warning

Charge only 48 Volt Lithium-Ion type batteries activated by Samsung SDI. Other types of batteries may burst causing personal injury and damage. Never charge a frozen battery. Study the battery manufacturer’s specific precautions.



Attention

Recharger uniquement les batteries de type Lithium-Ion 48V activées par Samsung SDI. Autres types de batteries pourraient exploser causant des blessures corporelles et des dommages. Ne jamais charger une batterie gelée. Prendre connaissance des mesures de précaution spécifiées par le fabricant de la batterie.



Danger

Risk of electric shock. Connect charger power cord to an outlet that has been properly installed and grounded in accordance with all local codes and ordinances. A grounded outlet is required to reduce risk of electric shock – do not use ground adapters or modify plug. Do not touch uninsulated portions of output connector or uninsulated battery terminals. Disconnect the charger from either the AC supply or from the golf cart, before making or breaking the connections to the battery. Do not open or disassemble charger. Do not operate this charger if the AC supply cord is damaged or if the charger has received a sharp blow, been dropped, or is damaged in any way – refer all repair work to the manufacturer, or qualified personnel. This charger is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge on electrical systems and battery charging, unless they have been given supervision or instruction concerning use of the charger by a person responsible for their safety. Children should be supervised to ensure that they do not play with the charger.



Danger

Risque de décharge électrique. Ne pas toucher les parties non isolées du connecteur de sortie ou les bornes non isolées de la batterie. Toujours connecter le chargeur à une prise de courant mise à la terre. Déconnectez la source AC avant de faire ou défaire les connexions à la batterie en chargement. Ne pas utiliser le chargeur si le cordon d’alimentation AC est endommagé ou si le chargeur est abîmé suite à une chute ou autre incident. Ne pas ouvrir ni désassembler le chargeur – référer toute réparation aux personnes qualifiées. Cet appareil n’est pas destiné à un usage par des personnes (dont les enfants) avec des facultés motrices, sensorielles ou mentales réduites, ou ayant une expérience et des connaissances insuffisantes, à moins qu’elles sont sous la supervision ou reçoivent les instructions sur l’utilisation de l’appareil d’un répondant garant de leur sécurité. Les enfants devraient être surveillés afin qu’il ne jouent en aucun temps avec l’appareil.

Maintenance Instructions

1. Do not expose charger to high pressure water spray when cleaning vehicle.
2. The enclosure of the charger meets IP66, making it dust-tight and protected against powerful water jets. The AC connection is rated to IP20, which is not protected against water. Protect the AC connection if used in wet or dusty environments.
3. If the detachable input power supply cord set is damaged, replace with a cord that is appropriate for your region:
 - ✦ This charger is provided with a cord set for connection to outlets operating at nominal 120 Volts (or 240 Volts as appropriate). If the input plug does not fit the power outlet, contact Delta-Q Technologies for the proper cord set terminating in an attachment plug of the proper configuration for the power outlet.
 - ✦ ‘North America: UL or CSA listed / approved detachable cord, 3 conductor, 16AWG minimum and rated SJT; terminated in a grounding type IEC 60320 C14 plug rated 250V, 13A minimum
 - ✦ For all other regions: Safety approved detachable cord, 3 conductor, 1.5mm² minimum, rated appropriately for industrial use. The cord set must be terminated on one end with a grounding type input connector appropriate for use in the country of destination and, on the other end, an output grounding type IEC 60320 C14 plug.

Operating Instructions


CAUTION: Charger enclosure may be hot during charging. Use hand protection if handling the charger while charging.

- + Extension cords must be 3-wire cord no longer than 30m(100') at 10AWG or 7.5m(25') at 16AWG per UL guidelines.
- + Only connect **ONE** QuiQ charger to a single 15A circuit or the circuit may become overloaded.

Ammeter


Displays scale of output current

- + If only ammeter and AC Indicator LEDs are lit: Less than 80% state of charge
- + If flashing: Output has been reduced due to high internal charger temperature.



Charger 10-LED Display

- Charge Indicator (Orange Light)**
 - + If solid: Greater than 80% state of charge
 - + If off: Less than 80% state of charge or pre-charge
- Charge Completion Indicator (Green Light)**
 - + If solid: Charging is complete
- AC Indicator (Orange Light)**
 - + If solid: AC power is present.
 - + If flashing: Low AC voltage. Check electrical source and cord length.
- Fault Indicator (Red Light)**
 - + Charger error. Refer to troubleshooting information below.



Receptacle Display

LED	Indication
Solid	Charge complete
Long flash	Greater than 80% state of charge
Short flash	Less than 80% state of charge
Off	See charger for indications.

Troubleshooting Instructions

If a fault occurs, count the number of red flashes between pauses and refer to the table below.

Flashes	Cause	Solution
⏸️ 🔴 🔴 ⏸️	Charger unable to apply wake-up pulse	Refer cart to service department
⏸️ 🔴 🔴 🔴 🔴 ⏸️	Charge timeout	Possible BMS error - refer cart to service department
⏸️ 🔴 🔴 🔴 🔴 🔴 ⏸️	BMS fault	Refer cart to service department
⏸️ 🔴 🔴 🔴 🔴 🔴 🔴 ⏸️	Charger shutdown due to high internal temperature.	Ensure sufficient cooling airflow. Reset the charger by interrupting AC power for 15+ seconds.
⏸️ 🔴 🔴 🔴 🔴 🔴 🔴 🔴 ⏸️	Internal charger fault	Reset the charger by interrupting AC power for 15+ seconds. Return to service department if fault persists.

Note: This is a Class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.